

## CAMPBELL COUNTY SCHOOLS ATHLETICS/EXTRACURRICULARS

### PARENT/GUARDIAN AND COACH COMMUNICATIONS REGARDING CONCERNS AGREEMENT

While all athletes, parents and staff members work for the common good of the individual and the school, disagreements may occur at times during participation in high school athletics. For the purpose of improving relations between all parties involved, the following guidelines shall be followed should a student or parent have issues they wish to address:

If a parent has a complaint about a coach, they shall refrain from confronting the coach in public (whether at practice, competition or community event). Appointments are to be requested which afford all parties the opportunity to calm emotions (if necessary) and respond in an appropriate professional manner. The following steps are in place regarding how to address concerns:

1. The parents/guardians may contact the coach to discuss or request a meeting regarding their concern. If, after discussion or meeting with the coach, the matter is not resolved, then
2. The parents/guardians shall contact the Athletic Director to discuss or request a meeting. If the matter is not resolved at this level, then
3. The parents shall be directed to and follow the District's grievance policy 09.4281.

In order to adhere to confidentiality regulations during these meetings, neither coaches, parents nor the administration shall discuss other players or family members. Conferences shall focus only on the concern at hand and a remedy to the problem that is most agreeable to all the parties involved. Playing time, level of play (varsity, junior varsity or freshmen level) and position assigned is a decision the coach and his/her staff make at their discretion. Factors may include but are not limited to ability level, experience, work ethic, attitude, opponent and past performance. In addition, a coach's system, strategy or play-calling ability are also decided by the coach and their staff and not subjects up for discussion or debate in meetings.

When appropriate, any party receiving a report shall direct the inquiring person to contact the coach, Athletic Director, Principal or Superintendent/designee (in order). Any written correspondence should be passed on to the appropriate personnel, giving them the opportunity to respond. If school officials believe that the safety or well-being of student athletes may be in jeopardy, an investigation will be undertaken in all cases regardless of reporting method.

Lastly, we request and hope that social media and websites will not be utilized as a means to register complaints about children, adults or teams. Negativity does not benefit our children, programs or community. Being a positive role model for our student athletes is a shared responsibility among all parties. It is our desire to address issues in an honest forum where the parties involved can work together to resolve them without airing them in a public forum which does not effectively correct any concerns.

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Name of Student

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Name of Sport/Club

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Parent/Guardian Printed Name

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Parent/Guardian Signature

Date: \_\_\_\_\_